

2014

ANNUAL DRINKING WATER QUALITY REPORT

This report is a snapshot of the drinking water quality that was provided last year. Included are details about where your water came from, what it contained, and how it compared to state and federal standards. Our system makes every effort to provide you with safe and pure drinking water.

for
Madden Estates
PWS ID #2323002



Prepared by

McCLURE
ENGINEERING, INC

The water system at Madden Estates is owned by Arthur and Fern Maskell. If you have any questions about this report, or for additional copies, please contact the Maskells or the McClure Engineering website at <http://www.mcclureengineers.com/water.html> or office at #508.248.2005.

This report contains very important information about your drinking water.
Please translate it, or speak with someone who understands it.

Community Drinking Water Sources ~

Madden Estates is located in West Brookfield, MA and is supplied water by PWS Source ID#2323002-04G (04G) (Well #4). Data in this report reflects water quality from Well 04G.

Madden Estates continuously strives to produce the highest quality water possible to meet or surpass every water quality standard. We monitor our water source and distribution system very closely. The standards we operate under were enacted by the U.S. Congress as the Safe Drinking Water Act in 1974 and were amended in 1986 and 1996.

Is My Water Treated?

To ensure that we provide the highest quality of water available, certified operators and MassDEP regularly monitor water quality. When standards are exceeded, MassDEP requires treatment. Currently Well 04G is treated with a water softener for the removal of iron and manganese and an acid neutralizer to control (raise) the pH level. Water is regenerated with a sodium chloride brine rinse. Chlorine disinfection is available for emergency situations.

Substances Found in Tap Water ~

Sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals, and in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

- ***Microbial contaminants***, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- ***Inorganic contaminants***, such as salts and metals, which can be naturally occurring or result from urban storm water runoff or domestic wastewater discharges oil and gas production, mining, or farming.
- ***Pesticides and herbicides***, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses.
- ***Organic chemical contaminants***, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production. These contaminants can also come from gasoline storage, urban storm water runoff, and septic systems.
- ***Radioactive contaminants***, which can be naturally occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, the Department of Environmental Protection (MassDEP) and US Environmental Protection Agency (EPA) prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. The Food and Drug Administration (FDA) and Massachusetts Department of Public Health (DPH) regulations establish limits for contaminants in bottled water that must provide the same protection for public health. *All drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contamination. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline (1-800-426-4791).*

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons, such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice from their health care providers. EPA/CDC guidelines on appropriate mean to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline (1-800-426-4791).

DISTRIBUTION SYSTEM WATER QUALITY

The quality information presented in the tables below is from the most recent round of testing done in accordance with the regulations. All data shown was collected during the last calendar year unless otherwise noted in the tables.

Bacteria 2014	Highest # Positive Samples in a Month	MCL	MCLG	Violation (Y/N)	Possible Sources
Total Coliform	0	1	0	N	Naturally present in the environment
E. Coli	0	*	0	N	Human and animal fecal waste

Coliform are bacteria that are naturally present in the environment and are used as an indicator of potentially harmful bacteria that may be present. *Compliance with the Fecal Coliform/E.coli MCL is determined upon additional repeat testing.

Lead & Copper	Last Date Collected	90 th Percentile	Action Level (AL)	MCLG	# of sites sampled	# of sites above Action Level	Exceeds Action Level	Possible Sources of Contamination
Lead (ppb)	11-11-14	26.25	15	0	5	3	Y	Corrosion of household plumbing; erosion of natural deposits
Copper (ppm)	11-11-14	.223	1.3	1.3	5	0	N	Corrosion of household plumbing; erosion of natural deposits; leaching from wood preservatives.

Lead and copper sampling is scheduled twice annually. The last samples collected were in November 2014, and the next sample collection will be during Quarter 2 of 2015.

“Infants and children who drink water containing lead in excess of the action level could experience delays in their physical or mental development. Children could show slight deficits in attention span and learning abilities. Adults who drink this water over many years could develop kidney problems or high blood pressure.”

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. See attached Public Education Notice, “Important Information about Lead in Drinking Water.” The Massachusetts Department of Environmental Protection (MassDEP) requires public water systems that exceed the lead action level to provide this notification to consumers. Please read this information closely to see what you can do to reduce lead in your drinking water.

Cross Connection Control and Prevention

Cross connections are the links through which it is possible for contaminating materials to enter a potable water supply. The contaminant enters the potable water system when the pressure of the polluted source exceeds the pressure of the potable source. The action may be called backsiphonage or backflow. Essentially it is reversal of the hydraulic gradient that can be produced by a variety of circumstances. A cross connection is an actual or potential connection between a drinking water pipe and a polluted source. The pollution can come from your own home. Using a backflow prevention device on your hose connection when washing your car, for example, can prevent backsiphonage of car wash chemicals into a water supply.

Madden Estates recommends the installation of low-cost hose bibb vacuum breakers for all inside and outside threaded spigots and hoses. You can purchase them at a hardware store or plumbing supply store. This is a great way to help protect the water system that serves your home and community!

SUMMARY OF FINISHED WATER CHARACTERISTICS

Regulated Contaminants	Date Collected	Highest Result or Highest Avg Detected	Range detected	MCL	MCLG	Violation (Y/N)	Possible Sources
Inorganic Contaminants							
Nitrate (ppm)	5-13-14	.0423	.0423	10	10	N	Runoff from fertilizer use; leaching from septic tanks; erosion of natural deposits
Perchlorate (ppb)	4-11-14	<0.3 ug/l	<0.3	2	N/A	N	Rocket propellants, fireworks, munitions, flares, blasting agents

*Unregulated Contaminants	Last Date Collected	Result or Range Detected	SMCL (ppb)	ORSG	Possible Sources
Iron (ppb)	2014	30.7 - 58.9	300	--	Naturally occurring, corrosion of cast iron pipes
Manganese* (ppb)	2014	142 - 179	50	Health advisory of 300 ppb	Erosion of natural deposits
Conductivity	4-11-14	303	N/A	N	

*Unregulated contaminants are those for which EPA has not established drinking water standards. The purpose of unregulated contaminant monitoring is to assist regulatory agencies in determining their occurrence in drinking water and whether future regulation is warranted. MassDEP recommends the annual sampling for Secondary Contaminants at Madden Estates.

Gross Alpha Particle Activity, Radium 226 & Radium 228 will be sampled quarterly in 2015 and Inorganics and Synthetic Organic Contaminants will be sampled in 2016 at Source 04G.

Perchlorate: Perchlorate interferes with the normal function of the thyroid gland and thus has the potential to affect growth and development, causing brain damage and other adverse effects, particularly in fetuses and infants. Pregnant women, the fetus, infants, children up to the age of 12, and people with a hypothyroid condition are particularly susceptible to perchlorate toxicity.

***Manganese:** Manganese is a naturally occurring mineral found in rocks, soil and groundwater, and surface water. Manganese is necessary for proper nutrition and is part of a healthy diet, but can have undesirable effects on certain sensitive populations at elevated concentrations. US EPA has established a lifetime health advisory (HA) value of 300 ppb for manganese to protect against concerns of potential neurological effects, and a one-day and 10-day HA of 1000 ppb for acute exposure. Drinking water may naturally have manganese and, when concentrations are greater than 50 µg/L (micrograms per liter), the water may be discolored and taste bad. Over a lifetime, EPA recommends that people drink water with manganese levels less than 300 µg/L and over the short term, EPA recommends that people limit their consumption of water with levels over 1000 µg/L, primarily due to concerns about possible neurological effects. Children up to 1 year of age should not be given water with manganese concentrations over 300 µg/L, nor should formula for infants be made with that water for longer than 10 days.

~ IMPORTANT DEFINITIONS ~

Maximum Contaminant Level (MCL) – The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal (MCLG) – The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Secondary Maximum Contaminant Level (SMCL) – These standards are developed to protect the aesthetic qualities of drinking water and are not health based.

Massachusetts Office of Research and Standards Guideline (ORSG) – This is the concentration of a chemical in drinking water, at or below which, adverse health effects are unlikely to occur after chronic (lifetime) exposure. If exceeded, it serves as an indicator of the potential need for further action.

Action Level (AL) – The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

90th Percentile – Out of every 10 homes sampled, 9 were at or below this level.

ppm = parts per million, or milligrams per liter (mg/l)

ppb = parts per billion, or micrograms per liter (ug/l)

pCi/l = picocuries per liter, or micrograms per liter (ug/l)

ND = Not Detected

N/A = Not Applicable

Maximum Residual Disinfectant Level (MRDL) – The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfectant Level Goal (MRDLG) – The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

~ EDUCATIONAL INFORMATION ~

SWAP (Source Water Assessment and Protection)

MassDEP has prepared a Source Water Assessment and Protection (SWAP) report for Madden Estates. The report assesses the susceptibility of public water supplies to contamination and makes recommendations. This report is available at the office of McClure Engineering at 5 Masonic Home Road, Charlton, MA and the MassDEP website <http://www.mass.gov/eea/docs/dep/water/drinking/swap/cero/2323002.pdf>.

MassDEP assigned a susceptibility ranking of **Moderate** has been assigned to the well in our system based on the presence of moderate threat land use or activity within the water supply protection area.

If you have any questions, please contact McClure Engineering at 508-248-2005.



Opportunities to Participate ~

Any matters that concern your drinking water supply or issues you would like to see addressed can be presented at the regularly scheduled meeting of the trustees, association or board. If your concerns need immediate attention contact System Owner, Arthur Maskell at 508-867-7972.

Water System Improvements ~

Our water system is routinely inspected by MassDEP for its technical, financial and managerial capacity to provide safe drinking water to you. MassDEP issued an Administrative Consent Order, ACOP-CE-09-5D003-Amend 1 (ACOP) that required the system to permit and construct a new public water supply source to serve the community and to abandon and decommission existing water sources. The PWS has done this and has been operating with new Well 04G and a new treatment system that reduces iron and manganese in the water and increases pH to control corrosion properties in the water. The PWS continues to monitor the water and make adjustments when necessary.

See attached Public Education Notice, “Important Information about Lead in Drinking Water.”

IMPORTANT INFORMATION ABOUT LEAD IN DRINKING WATER

Why am I receiving this brochure?

The Massachusetts Department of Environmental Protection (MassDEP) requires public water systems that exceed the lead action level to provide this notification to consumers. Lead is a health concern and is commonly found in the environment; most commonly in lead based paint. Lead can also be found in water, though at much lower levels. While lead levels at the tap have dropped over 90% since 1992, during the Quarter 4 2014 sampling period Madden Estates found elevated levels of lead in drinking water in some homes.

Lead can cause serious health problems, especially for pregnant women and young children. Please read this information closely to see what you can do to reduce lead in your drinking water.

Health Effects of Lead

Lead can cause serious health problems if too much enters your body from drinking water or other sources. It can cause damage to the brain and kidneys, and can interfere with the production of red blood cells that carry oxygen to all parts of your body. The greatest risk of lead exposure is to infants, young children, and pregnant women. Scientists have linked the effects of lead on the brain with lowered IQ in children. Adults with kidney problems and high blood pressure can be affected by low levels of lead more than healthy adults. Lead is stored in the bones, and it can be released later in life. During pregnancy, the child may receive lead from the mother's bones, which may affect brain development.

Sources of Lead

Lead is a common metal found in the environment. Common sources of lead exposure are lead-based paint, household dust, soil, and some plumbing materials including many faucets. Lead can also be found in other household items such as pottery, make-up, toys, and even food. Lead paint was outlawed in 1978, but dust from homes that still have lead paint is the most common source of exposure to lead. Therefore, make sure to wash your children's hands and toys often as they can come into contact with dirt and dust containing lead.

The water provided by Madden Estates is lead-free when it leaves the Well 04G. Local distribution pipes that carry the water to your community are made mostly of iron and steel, and therefore do not add lead to water. However, lead can get into tap water through home service piping, lead solder used in plumbing, and some brass fixtures. Even though the use of lead solder was banned in the U.S. in 1986, it still might be present in older homes.

The corrosion or wearing away of these lead-based materials can add lead to tap water, particularly if water sits for a long time in the pipes before use. Therefore, water that has been sitting in household pipes for several hours, such as in the morning, or after returning from work or school, is more likely to contain lead. If high levels of lead are found in drinking water, water may contribute up to 20 percent of a person's exposure to lead. Infants who consume mostly formula mixed with lead-containing water can receive up to 60 percent of their exposure from water.

Steps You Can Take to Reduce Exposure to Lead in Drinking Water

Fresh water is better than stale: If your water has been sitting for several hours, run the water until it is consistently cold - usually about 15-30 seconds - before drinking or cooking with it. This flushes water which may contain lead from the pipes.

Use cold, fresh water for cooking and preparing baby formula: Do not cook with or drink water from the hot water tap. Lead dissolves more easily into hot water. Do not use water from the hot water tap to make baby formula.

Do not boil water to remove lead. Boiling water will not reduce lead.

Test your home for lead: The only way to determine the level of lead in drinking water at your home is to have the water tested by a state certified laboratory. The cost to test is usually between \$10 and \$50. Consider having your paint tested also. A list of labs is available on-line at <http://public.dep.state.ma.us/Labcert/Labcert.aspx> or you can call MassDEP at 978-682-5237 or e-mail Labcert@state.ma.us.

Test your child for lead: Contact your local health department or your local health care provider to find out how you can get your child tested. A blood lead level test is the only way to know if your child is being exposed to lead. For more information, contact DPH at <http://www.mass.gov/eohhs/gov/departments/dph/programs/environmental-health/exposure-topics/lead/> or at 1-800-532-9571.

Identify if your plumbing fixtures contain lead: New brass faucets or other plumbing fixtures, including those labeled "lead-free", may contribute lead to drinking water. If you are concerned about lead in tap water, you should consider buying a low-lead or no-lead fixture. Contact NSF (see below) to learn more about lead-free faucets.

Consider using a filter: If your water contains lead, you may want to consider using a filter. Make sure the filter you are considering removes lead - not all filters do. Be sure to replace filters in accordance with manufacturer's instructions to protect water quality. Contact the National Sanitation Foundation at 1-800-NSF-8010 or www.nsf.org for more information on water filters. Also, if you are considering using bottled water, note that it may cost up to 1,000 times more than tap water. Simply flushing your tap, as described above, is usually a cheaper, equally effective alternative.

What is being done to control lead in the drinking water?

Madden Estates is concerned about lead in your drinking water. We have both an extensive testing program and have treated the water to make it less corrosive. Although most homes have very low levels of lead in their drinking water, some homes may still have lead levels above the EPA Action Level of 15 parts per billion (ppb).

To monitor lead levels, Madden Estates tests tap water in homes that are most likely to have lead. These homes are usually older homes that may have lead service lines or lead solder, and they must be tested after water has been sitting overnight. The EPA rule requires that 90% of these worst case samples must have lead levels below the Action Level of 15 ppb.

Lead & Copper	Last Date Collected	90 th Percentile	Action Level (AL)	MCLG	# of sites sampled	# of sites above Action Level	Exceeds Action Level	Possible Sources of Contamination
Lead (ppb)	11-11-14	26.25	15	0	5	3	Y	Corrosion of household plumbing; erosion of natural deposits
Copper (ppm)	11-11-14	.223	1.3	1.3	5	0	N	Corrosion of household plumbing; erosion of natural deposits; leaching from wood preservatives.

Madden Estates treats your water to make it less corrosive, thereby reducing the leaching of lead into drinking water. Starting in 2013, Madden Estates installed a water softener and acid neutralizer to control (increase) the pH and buffering capacity of the water, and has fine-tuned these levels since corrosion control treatment began.

Due to this treatment change, lead levels found in sample tests of tap water have dropped or remained low since 2013. Because lead levels in home plumbing can vary, individual communities may occasionally have higher test results.

Sidebar - Presently, the law allows many faucets to contain lead, even though they are labeled as “lead free”. New faucets meeting the NSF 61 “lead-free” standard will have NSF 61/9 stamped on the new faucet’s cardboard box, but these faucets may still contain lead. Some faucet manufactures produce plastic or new low-lead brass faucets that have virtually zero lead, but you will have to check with the manufacturer.

FOR MORE INFORMATION

Call the PWS at 508-867-7972 to find out what else we are doing about lead, such as home testing kits or a lead service line replacement program. For more information on reducing lead exposure around your home/building and the health effects of lead, visit EPA’s website at <http://www2.epa.gov/lead>, MassDEP’s website at <http://www.mass.gov/eea/agencies/massdep/water/drinking/is-there-lead-in-my-tap-water.html>, the Department of Public Health’s website at <http://www.mass.gov/eohhs/gov/departments/dph/programs/environmental-health/exposure-topics/lead/> or call 1-800-532-9571, or contact your local health care provider.

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This report was prepared by McClure Engineering, Inc.
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