

# 2024 ANNUAL DRINKING WATER QUALITY REPORT

This report is a snapshot of the drinking water quality that was provided last year. Included are details about where your water came from, what it contained, and how it compared to state and federal standards. Our system makes every effort to provide you with safe and pure drinking water.

for  
**Millbury Industrial Park/Park Hill Village**  
**PWS ID #2186001**



Prepared by

**McCLURE**  
ENGINEERING, INC

*The water system is owned by Millbury Industrial Park/Park Hill Village. For additional copies, please contact Antonio Cortalano (Millbury Industrial Park), Frank Croghan (Park Hill Village) or the McClure Engineering website at <https://mcclureengineers.com/consumer-confidence-reports/> or office at 508.248.2005.*

**This report contains very important information about your drinking water.**  
**Please translate it, or speak with someone who understands it.**

***Community Drinking Water Source***

**M**illbury Industrial Park/Park Hill Village is located in Millbury, MA, and is purchased from the City of Worcester.

Data in this report reflects water quality from Millbury Industrial Park/Park Hill Village.

Millbury Industrial Park/Park Hill Village continuously strives to distribute the highest quality water possible to meet or surpass every water quality standard. We monitor our water source and distribution system very closely. The standards we operate under were enacted by the U.S. Congress as the Safe Drinking Water Act in 1974 and were amended in 1986 and 1996.

***Is My Water Treated?***

To ensure that we provide the highest quality of water available, certified operators and MassDEP regularly monitor water quality. When standards are exceeded, MassDEP requires treatment.

***Substances Found in Tap Water ~***

Sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

- **Microbial contaminants**, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- **Inorganic contaminants**, such as salts and metals, which can be naturally occurring or result from urban storm water runoff or domestic wastewater discharges, oil and gas production, mining, and farming.
- **Pesticides and herbicides**, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses.
- **Organic chemical contaminants**, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems.
- **Radioactive contaminants**, can be naturally occurring or be the result of oil and gas production and mining activities.
- **Unregulated Contaminants** are those for which EPA has not established drinking water standards. The purpose of unregulated monitoring is to assist EPA in determining their occurrence in drinking water and whether future regulation is warranted.

All drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the US Environmental Protection Agency (EPA) Safe Drinking Water Hotline (1-800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons, such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice from their health care providers. EPA/Centers for Disease Control and Prevention (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (1-800-426-4791).

In order to ensure that tap water is safe to drink, the Department of Environmental Protection (MassDEP) and EPA prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. The Food and Drug Administration (FDA) and Massachusetts Department of Public Health (DPH) regulations establish limits for contaminants in bottled water that must provide the same protection for public health.

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*~ CROSS CONNECTION CONTROL AND PREVENTION ~*

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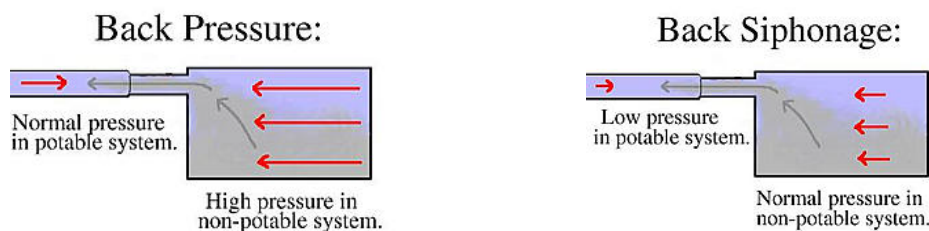
Millbury Industrial Park/Park Hill Village makes every effort to ensure that the water delivered to your home and business is clean, safe and free of contamination. Our staff works very hard to protect the quality of the water delivered to our customers from the time the water is extracted via deep wells from underground aquifers or withdrawal point from a surface water source, throughout the entire treatment and distribution system. But what happens when the water reaches your home or business? Is there still a need to protect the water quality from contamination caused by a cross-connection? If so, how?

### **What is a cross-connection?**

A cross-connection occurs whenever the drinking water supply is or could be in contact with potential sources of pollution or contamination. Cross-connections exist in piping arrangements or equipment that allows the drinking water to come in contact with non-potable liquids, solids, or gases (hazardous to humans) in event of a backflow.

### **To What is a backflow?**

Backflow is the undesired reverse of the water flow in the drinking water distribution lines. This backward flow of water can occur when the pressure created by equipment or a system such as a boiler or air-conditioning is higher than the water pressure inside the water distribution line (back pressure), or when the pressure in the distribution line drops due to routine occurrences such as water main breaks or heavy water demand causing the water to flow backward inside the water distribution system (back siphonage). Backflow is a problem that many water consumers are unaware of, a problem that each and every water customer has a responsibility to help prevent.



### **What can I do to help prevent a cross-connection?**

Without the proper protection something as simple as a garden hose has the potential to contaminate or pollute the drinking water lines in your house. In fact over half of the country's cross-connection incidents involve unprotected garden hoses. There are very simple steps that you as a drinking water user can take to prevent such hazards, they are:

- NEVER submerge a hose in soapy water buckets, pet watering containers, pool, tubs, sinks, drains, or chemicals.
- NEVER attached a hose to a garden sprayer without the proper backflow preventer.
- Buy and install a hose bibb vacuum breaker in any threaded water fixture. The installation can be as easy as attaching a garden hose to a spigot. This inexpensive device is available at most hardware stores and home-improvement centers.
- Identify and be aware of potential cross-connections to your water line.
- Buy appliances and equipment with backflow preventers.
- Buy and install backflow prevention devices or assemblies for all high and moderate hazard connections.

Charlton Manor recommends the installation of low-cost hose bibb vacuum breakers for all inside and outside threaded spigots and hoses. You can purchase them at a hardware store or plumbing supply store. This is a great way to help protect the water system that serves your home and community!

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*~ IMPORTANT DEFINITIONS ~*

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**Maximum Contaminant Level (MCL)** – The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

**Maximum Contaminant Level Goal (MCLG)** – The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

**Action Level (AL)** – The concentration of a contaminant that, if exceeded, triggers treatment or other requirements that a water system must follow.

**90<sup>th</sup> Percentile** – Out of every 10 homes sampled, 9 were at or below this level. This number is compared to the action level to determine lead and copper compliance.

**Secondary Maximum Contaminant Level (SMCL)** – These standards are developed to protect aesthetic qualities of drinking water and are not health-based.

**Office of Research and Standards Guideline (ORSG)** – This is the concentration of a chemical in drinking water, at or below which, adverse health effects are unlikely to occur after chronic (lifetime) exposure. If exceeded, it serves as an indicator of the potential need for further action.

**Treatment Technique (TT)**: A required process intended to reduce the level of a contaminant in drinking water.

**ppm** = parts per million, or milligrams per liter (mg/l)

**ppb** = parts per billion, or micrograms per liter (ug/l)

**ppt** = parts per trillion, or nanograms per liter (ng/l)

**pCi/l** = picocuries per liter (measure of radioactivity)

**C.U** = color units (measure of the intensity of color in water)

**ND** = Not Detected

**N/A** = Not Applicable

## DISTRIBUTION SYSTEM WATER QUALITY

### What Does This Data Represent?

The water quality information presented in the table is from the most recent round of testing done in accordance with the regulations. All data shown was collected during the last calendar year unless otherwise noted in the table.

Lead & Copper	Last Date Collected	Range Detected	* 90 <sup>th</sup> Percentile	Action Level (AL)	MCLG	# of sites sampled	# of sites above Action Level	Exceeds Action Level	Possible Sources of Contamination
Lead (ppb)	September 2023	0-1	0	15	0	5	0	N	Corrosion of household plumbing; erosion of natural deposits
Copper (ppm)	September 2023	0.0269-0.1160	0.104	1.3	1.3	5	0	N	Corrosion of household plumbing; erosion of natural deposits; leaching from wood preservatives.
<p>*Millbury Industrial Park/Park Hill Village was required to collect 10 lead and coppers samples. . The 9<sup>th</sup> highest result is the 90<sup>th</sup> Percentile. Lead and copper compliance is determined by comparing the 90<sup>th</sup> percentile value to the Action Level (AL) for each contaminant. The AL is the concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.</p> <p>Lead and copper compliance sampling is conducted triennially.</p>									

There is no safe level of lead in drinking water. Exposure to lead in drinking water can cause serious health effects in all age groups, especially pregnant people, infants (both formula-fed and breastfed), and young children. Some of the health effects to infants and children include decreases in IQ and attention span. Lead exposure can also result in new or worsened learning and behavior problems. The children of persons who are exposed to lead before or during pregnancy may be at increased risk of these harmful health effects. Adults have increased risks of heart disease, high blood pressure, kidney or nervous system problems. Contact your health care provider for more information about your risks.

Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Millbury Industrial Park/Park Hill Village is responsible for providing high quality drinking water and removing lead pipes but cannot control the variety of materials used in plumbing components in your home. Because lead levels may vary overtime, lead exposure is possible even when your tap sampling results do not detect lead at one point in time. You share the responsibility for protecting yourself and your family from the lead in your home plumbing. You can help protect yourself and your family by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Before drinking tap water, flush your pipes for several minutes by running your tap, taking a shower, doing laundry or a load of dishes.

Using a filter, certified by an American National Standards Institute accredited certifier to reduce lead in drinking water is effective in reducing lead exposures. Follow the instructions provided with the filter to ensure the filter is used properly. Use only cold water for drinking, cooking, and making baby formula. Boiling water does not remove lead from water. Before using tap water for drinking, cooking, or making baby formula, flush your pipes for several minutes. You can do this by running your tap, taking a shower, doing laundry or a load of dishes. If you have a lead service line or galvanized requiring replacement service line, you may need to flush your pipes for a longer period. If you are concerned about lead in your water and wish to have your water tested, contact Antonio Cortalano at 914-843-9290 (Millbury Industrial Park) or Frank Crohan at 774-253-0549 (Park Hill Village). Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at <http://www.epa.gov/safewater/lead>.

For specific information on reporting your lead and copper sampling results, you may refer to your Lead and Copper Review Summary Sheets available from your MassDEP Regional Office. Report the results of your lead and copper sampling rounds for the calendar year.

In October 2024, Millbury Industrial Park/Park Hill Village submitted a Service Line Inventory and the Lead & Copper Rule Revisions – Certification of Non-Lead Service Lines & Request for Approval to the MassDEP. You can request a copy of the Service Line Inventory from Millbury Industrial Park/Park Hill Village.

## *DISTRIBUTION SYSTEM WATER QUALITY (continued)*

Regulated Contaminants	Date Collected	Highest Result or Highest Avg	Range detected	MCL	MCLG	Violation (Y/N)	Possible Sources
<b>Inorganic Contaminants</b>							
Asbestos (ppb)	5/19/2021	ND	ND	6	6	N	Decay of asbestos cement water mains; Erosion of natural deposits
Haloacetic Acids (ppb) (quarterly)	2/23/2024 5/31/2024 8/30/2024 11/22/2024	32	20-32	60	N/A	N	By-product of drinking water disinfection.
Trihalomethanes (ppb) (quarterly)	2/23/2024 5/31/2024 8/30/2024 11/22/2024	52	23-52	80	N/A	N	By-product of drinking water disinfection.
Turbidity [SEC] (NTU)	9/20/2024	1.6	N/A	TT	N/A		Soil runoff
-Secondary Contaminants (SEC) were sampled on 9/20/2023. <u>SECs were non-detected unless listed above.</u> MassDEP recommends annual testing.							

## *DISTRIBUTION SYSTEM WATER QUALITY (continued)*

Unregulated and Secondary Contaminants <sup>1</sup>	Last Date Collected	Result or Range Detected	Average Detected	SMCL	ORSG	Possible Sources
Aluminum [SEC] (ppb)	9/20/2023	83	N/A	200	NA	Residue from water treatment process; erosion of natural deposits
Chloride [SEC] (ppm)	9/20/2023	31.1	N/A	250	NA	Runoff and leaching from natural deposits; seawater influence.
Color [SEC] (C.U)	9/30/2023	10	N/A	15	NA	--
Copper [SEC] (ppm)	9/20/2023	0.244	N/A	1	NA	Internal corrosion of household plumbing; erosion of natural deposits
Iron [SEC] (ppb)	9/20/2023	174	N/A	300	NA	Natural and industrial sources as well as aging and corroding distribution systems and household pipes
Manganese <sup>2</sup> [SEC] (ppb)	9/20/2023	41	N/A	50	Health advisory of 300	Natural sources as well as discharges from industrial uses
pH [SEC]	9/30/2023	7.32	N/A	6.5-8.5	NA	Runoff and leaching from natural deposits; seawater influence
Sulfate [SEC] (ppm)	9/30/2023	8.7	N/A	250	NA	Runoff and leaching from natural deposits; industrial wastes
Total Dissolved Solids (ppm)	9/30/2023	77	N/A	500	NA	Runoff and leaching from natural deposits; seawater influence
Zinc [SEC] (ppm)	9/30/2023	0.014	N/A	5	NA	Corrosion of household plumbing systems; erosion of natural deposits

<sup>1</sup>Unregulated contaminants are those for which EPA has not established drinking water standards. The purpose of unregulated contaminant monitoring is to assist US EPA in determining their occurrence in drinking water and whether future regulation is warranted.

<sup>2</sup>US EPA and MassDEP have established public Health Advisory (HA) levels for manganese to protect against concerns of potential neurological effects and a one-day and 10-day HA of 1000 ppb for acute exposure.



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~ EDUCATIONAL INFORMATION ~

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***SWAP (Source Water Assessment and Protection) ~***

MassDEP has not prepared a Source Water Assessment Program (SWAP) Report for Millbury Industrial Park/Park Hill Village. The report assesses the susceptibility of the public water supply to contamination and makes recommendations.

Residents can help protect sources by:

- Practicing good septic system maintenance
- Supporting water supply protection initiatives at the next town meeting
- Taking hazardous household chemicals to hazardous materials collection days
- Limiting pesticides, fertilizer uses, and unnecessary outdoor watering

***Opportunities to Participate ~***

Any matters that concern your drinking water supply or issues you would like to see addressed can be presented at the regularly scheduled meeting of the trustees, association or board. If your concerns need immediate attention contact Antonio Cortalano at 914-843-9290 (Millbury Industrial Park) or Frank Crohan at 774-253-0549 (Park Hill Village).

***Water System Improvements ~***

Our water system is routinely inspected by MassDEP for its technical, financial and managerial capacity to provide safe drinking water to you. The PWS continues to monitor the water and make adjustments when necessary.

Millbury Industrial Park/Park Hill Village  
PWS ID# 2186001  
12 Latti Farm Road  
Millbury, MA 01527  
914-843-9290

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

Date Distributed: 6/27/2025

For more information please contact:  
**Millbury Industrial Park/Park Hill Village**  
**PWS ID# 2186001**  
**12 Latti Farm Road**  
**Millbury, MA 01527**  
**#914.743.9290**

This report was prepared by McClure Engineering, Inc.

Also available at <http://www.mcclureengineers.com/>

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**IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**